

Best Technical Support 2010
Entry Form
CONFIDENTIAL



Please complete all the unshaded areas on both pages within the green boxes and send to OFTEC at the address below. All entries to be received by 30 June 2010

This category is open to all OFTEC Member Manufacturers in the oil heating industry for initiatives launched in 2008/09.

The judging will be done by an independent judging panel.

Member Company Name:

Please provide details of staffing, monitoring of calls and queries, complaints handling procedures and measurement of customer satisfaction:

Please attach any documents you feel may support your application.

Additional Comments:

Please continue on page 2...

Nomination Details:

Name:

Position:

Signature

E-mail:

Contact Telephone No(s).

Please send your completed application form to :

Oil Firing Technical Association, Foxwood House, Dobbs Lane, Kesgrave, Ipswich. IP5 2QQ.

Tel: 0845 65 85 080; Fax: 0845 65 85 181; email: ltaylor@oftec.org

Further copies of this form can be downloaded from www.oftec.org

For office use only:

Date nomination form received:

Score:

Signed: