

### **6.2.6 Observation**

The most important skill that Service and Commissioning Technicians can develop is the ability to observe and draw conclusions from what they see, for example multiple appliances using the same chimney (attention should be made to the advise in 6.1.1). This gives invaluable information regarding the way in which appliances are operating, what is required to rectify any faults and what steps must be taken to improve performance.

### **6.2.7 The OFTEC Service and Commissioning Schedule and Report CD/11**

OFTEC publishes a Service and Commissioning Schedule and Report pad to aid the technician covering the majority of the items that need attention during an oil fired appliance service. A copy of this is included in Section 7.3.

A record of works undertaken, parts fitted and combustion analysis shows the condition in which the appliance was left running, as required by BS 5410: Part 1. This is an essential part of any appliance visit. In the event of any subsequent claim or dispute, it can be the only means of evidence available for works carried out and advice given.

### **6.2.8 Service Details**

The following notes give guidance regarding servicing operations. They are laid out in the same order as the items on the OFTEC Service and Commissioning Schedule.